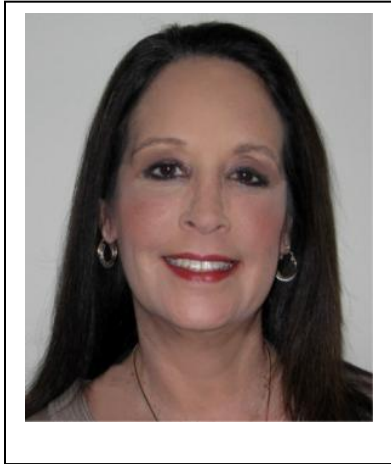




TVO
NORTH AMERICA
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Lorraine Brown

Customer/Resident Relations Manager

Lorraine Brown began her property management career with TVO Management in 1992 as assistant property manager and was promoted to property manager in 1995. During her tenure with TVO North America, she has worked with the acquisitions team conducting due diligence, the property management team on property takeovers, as a peer trainer and as a floating manager. Ms. Brown now serves as TVO's Customer/Resident Relations Manager ensuring that TVO standards are maintained company wide. Her enthusiasm and passion for people are the TVO difference. She also works with the construction services team utilizing her exceptional administrative skills.